

INTER  
@RCETW  
12/1/08  
py  
12/4/08

Oct 24 08 10:12a

IP Dept.

480-961-8073

p.2

Appl. No. 10/680,345  
Response dated Oct. 24, 2008

Reply to Office Action of July 31, 2008

RECEIVED  
CENTRAL FAX CENTER  
OCT 24 2008

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): Daniel AMYOT et al  
Serial No.: 10/680,345  
Filed: October 8, 2003  
For: INTERACTIVE CONFLICT RESOLUTION  
FOR PERSONALIZED POLICY-BASED SERVICES  
Art Unit: 2196  
Examiner: Brian P. Whipple

**Amendment and Response**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby timely responds to the Final Office Action dated July 31, 2008 and requests the Examiner to consider the following Amendments and Remarks:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 6 of this paper.